

Problems with private parking firms in Rushmoor

There is high incidence of complaints about the unfairness of parking charge notices issued by private operators in Aldershot and Farnborough. Please would you complete this survey?

PAGE TITLE

1. Do you live in Rushmoor?

- Yes
- No

2. What is your postcode?

3. Is there private parking where you live?

- Yes
- No

4. Have you used the private parking at Aldershot Centre for Health?

- Yes
- No

5. Have you had a parking charge notice from a private parking operator?

- Yes
- No

6. If "Yes" to Question 5, do you accept that the parking charge notice was justified?

- Yes
- No

7. If "No" to Question 6, please would you give your reasons?



8. Please would you set out any complaint about signage, notices or road markings used by a private parking company?



9. Please would you set out any complaint about the process for appealing against a parking charge notice?



10. Please would you set out any complaint about letters warning you about what will happen if you do not pay a parking charge notice?



11. Please would you set out any other comments about the way that a private parking company has treated you?



12. Finally, do you think that the Government should introduce regulations to stop private parking firms issuing unjust fines?

Yes

No