



## RUSHMOOR BOROUGH COUNCIL

# OVERVIEW AND SCRUTINY COMMITTEE

*at the Council Offices, Farnborough on  
Wednesday, 11th September, 2019 at 6.30 pm*

**To:**

Cllr M.D. Smith (Chairman)  
Cllr Mrs. D.B. Bedford (Vice-Chairman)  
Cllr L. Jeffers (Vice-Chairman)

Cllr T.D. Bridgeman  
Cllr M.S. Choudhary  
Cllr K. Dibble  
Cllr Veronica Graham-Green  
Cllr Christine Guinness  
Cllr Mara Makunura  
Cllr Nadia Martin  
Cllr S.J. Masterson

Enquiries regarding this agenda should be referred to the Administrator, Adele Taylor, Democratic and Customer Services, Tel. (01252) 398831, Email. [adele.taylor@rushmoor.gov.uk](mailto:adele.taylor@rushmoor.gov.uk).

# **A G E N D A**

1. **MINUTES OF THE PREVIOUS MEETING – (Pages 1 - 6)**

To confirm the Minutes of the Meeting held on 18th July, 2019 (copy attached).

2. **PARKING ISSUES AT ALDERSHOT LIDO – (Pages 7 - 40)**

At the request of Cllr Sophie Porter, to consider a review of parking arrangements near the Lido. Cllr Porter will present the results of a survey (copy attached), which was undertaken to gain insight into parking issues around the Lido and the Committee will be asked to consider cost effective parking plans/options for the area surrounding the Lido.

3. **WESTGATE LEISURE PARK –**

At the request of Cllr Keith Dibble, to consider the issues relating to occupants at the Westgate Leisure Park. Cllr Dibble has referred to the failure to retain tenants and the impact this has on the regeneration of Aldershot Town Centre.

4. **TASK AND FINISH GROUP - UPDATES –**

To receive an update on the work of the following Task and Finish Groups:

- Registered Providers Task and Finish Group – Cllr Diane Bedford
- Educational Improvement Task and Finish Group – Cllr Lee Jeffers

5. **WORK PLAN – (Pages 41 - 50)**

To review the current work programme (copy attached).

## **MEETING REPRESENTATION**

Members of the public may ask to speak at the meeting on any of the items on the agenda by writing to the Committee Administrator at the Council Offices, Farnborough by 5.00 pm three working days prior to the meeting.

Applications for items to be considered for the next meeting must be received in writing to the Committee Administrator fifteen working days prior to the meeting.

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# OVERVIEW AND SCRUTINY COMMITTEE

Meeting held on Thursday, 18th July, 2019 at the Council Offices, Farnborough at 7.00 pm.

## **Voting Members**

Cllr M.D. Smith (Chairman)  
Cllr Mrs. D.B. Bedford (Vice-Chairman)  
Cllr L. Jeffers (Vice-Chairman)

Cllr T.D. Bridgeman  
Cllr M.S. Choudhary  
Cllr K. Dibble  
Cllr Veronica Graham-Green  
Cllr Christine Guinness  
Cllr Mara Makunura  
Cllr Nadia Martin  
Cllr S.J. Masterson

## **11. MINUTES OF THE PREVIOUS MEETING**

The minutes of the meeting held on 30th May, 2019 were agreed as a correct record.

## **12. ENVIRONMENTAL SERVICES CONTRACT TASK AND FINISH GROUP**

The Committee reviewed the Environmental Services Contract Task and Finish Group Report No: DSP1907 on the findings of the group and the recommendations.

The Group had met several times which had included a visit to the Council's depot in Ash Vale at which Members had met with SERCO managers. The key items discussed were as follows:

- Recyclables – Members had asked if the range of items collected could be increased. Mixed plastics and food waste had been discussed
- Contract performance – Members had been generally impressed with overall performance, particularly Street Cleansing and Grounds Maintenance
- Income from glass and garden waste recycling services – Members had received detailed information on income from these services
- Commercial services – Members had received a presentation from SERCO on its commercial offering
- Member of public access portal – the first live service (Christmas tree collections) had been demonstrated to the Group

It was noted that some changes were suggested, although it was generally recognised that performance by the contractor was good. The Task and Finish Group had agreed the following recommendations to the Committee that could then be raised with the Cabinet or Portfolio Holder:

- 1) The Council conducts sensitivity analysis to test how the price of the Garden Waste Collection Service could affect subscription rates as a way of considering if a reduction or increase in subscription price would increase/decrease subscription numbers (a comparison to be made with neighbouring authorities).
- 2) SERCO be requested to explore ways to increase recycling collections as part of its Commercial Services offer. SERCO to be asked to propose how the commercial recycling customer base could be increased.
- 3) A performance target be introduced for the number of additional subscribers as part of the upcoming glass and green waste campaigns. The Council could look at and set targets for glass recycling participation and garden waste subscribers for the year 2020/21.
- 4) A review to be undertaken in 6-9 months' time and reported to the Progress Group.

In addition, it was suggested that the principles set out in the “end violence at work charter” should be integrated within SERCO’s policies and working practices. The Group had agreed that, at this time, the Policy and Project Advisory Board should be asked to consider the Council’s response prior to any requests being made to SERCO.

The Committee discussed the recommendations and was of the view they complimented the approach set out in the Climate Change Motion approved at the Council Meeting on 20th June, 2019 and it was, therefore, **AGREED** that the recommendations should be supported and raised with the Portfolio Holder.

### 13. **WORKFORCE REPORT 2018/19**

The Committee received the Human Resources Report 2018/19 which provided details on the Rushmoor workforce trends.

Executive Director (Karen Edwards) presented the report and detailed workforce numbers, gender breakdown, ethnic breakdown, full time/part time data and age profile. Turnover and recruitment were also explained and a number of issues were raised for consideration, including pay around non-traditional roles and communication. It was noted that the Council were struggling to recruit in certain areas, these included planning, digital communications and IT roles, such as developers.

The data held on sickness showed that the Council was below the average for district councils as reported in the Local Government Association (LGA) Workforce Survey 2016/17, issued in June, 2018. The main reasons for sickness had been recorded as gastrointestinal, cough/cold/flu, musculoskeletal/back problems and depression/stress/anxiety. It was noted that the highest percentage of time lost had been due to anxiety, stress and depression which had accounted for approximately

23% of total sickness absence in 2018/19. It was advised that employees could gain additional support from the Employee Assistant Programme (EAP) provided by Health Assured. EAP offered face to face and telephone counselling and a health portal for advice. The Council was currently working to understand what more could be done to better support the health and wellbeing in the workforce. The number of sick days in the Operational Services area was highlighted although it was noted that this service was the amalgamation of two of the old service areas and the staff head count was much higher than other services. Karen Edwards undertook to find out more about the level of sickness in the service.

It was noted that the Council had a number of level 2 and 3 apprenticeship schemes. However, the provider of the Council’s apprenticeship programme had recently gone into liquidation and a new provider was being sought so these schemes could continue. It was advised that there was still a considerable sum available from the apprenticeship levy, which had been established in 2017 and the Council aimed to make more of this levy going forward. Reference was also made to the success of the Leadership Programme in which 14 people were participating.

The Committee discussed and **ENDORSED** the Report and requested that an annual report be brought back to the Committee for consideration.

**ACTION:**

<b>What</b>	<b>Who</b>	<b>When</b>
To look in more detail at the sickness figures and the reasons why for Operational Services.	Karen Edwards, Executive Director	September, 2019

**14. REVIEW OF PARKING STRATEGY IN THE CENTRE OF NORTH CAMP**

Cllr. Abul Chowdhury attended the meeting to request that the Committee consider a review of the parking strategy in the centre of North Camp. Cllr. Chowdhury explained that the shopping centre created a unique sense of community and that the shops relied heavily on people being able to park conveniently and cheaply. His request was to ask the Committee to consider carrying out a costed feasibility study to examine the following options:

- 20 minutes free parking in Camp Road
- 1 hour free parking in Peabody Road and/or Napier Gardens car parks

The Committee discussed the request and it was felt that it could have a ripple effect across the Borough if agreed, with other shopping areas expecting the same benefit. It was also felt that revenue probably wouldn’t change and increased costs would be incurred through monitoring the scheme.

The Committee was advised that there was currently no budget to carry out a feasibility study and the Council was also prioritising work on the regeneration of the two town centres. However, during discussions Karen Edwards, offered to set up a meeting with the three ward councillors to review the data held on parking charges held by the Council in relation to the North Camp area.

**ACTION:**

<b>What</b>	<b>Who</b>	<b>When</b>
Meeting be arranged with the St. Mark's Ward Members to review the data held on parking charges.	Karen Edwards, Executive Director	August, 2019

**15. MOOR ROAD PLAYING FIELDS PROJECT**

The Committee received a presentation on the redevelopment for community use of the Moor Road Recreation Ground.

A brief overview of the background to the project was given by Andrew Colver, Head of Democracy, Strategy and Partnerships. It was reported that the project had commenced in 2017 when consultations had been carried out with residents, ward councillors, schools and the Prospect Youth Club and the Cabinet had given approval to take the project forward to the planning stage. At that time PEBL (Prospect Estate Big Local) had committed £47,000 towards the project. During 2018, other funding sources had been identified and onsite ground investigations had been undertaken.

The scheme had been revised in Spring 2019 to exclude the skate park following the Farnborough Civic Quarter consultation had shown a demand for this type of facility within the town centre. The revised scheme would include a "destination playground", two activity zones, a MUGA (Multi Use Games Area), BMX Pump Track and an extension to the existing car park. Infrastructure would also be in place to add lighting and youth shelters at a later stage if required. A funding application had been submitted to Sport England for £50,000, and a new planning application submitted early July, 2019, which would exclude the skate park.

The Committee were shown visuals and plans of the proposed site/equipment and were advised that a plan of the final design would be on display at the Prospect Centre in due course. The overall cost of the project was expected to be around £450,000 to be financed through developers' contributions, PEBL, the CPE (Car Park Enhancement) account and Sports England. The tender process would commence in early August, 2019 and awarded at the end of September, 2019. It was expected that works would be completed in Spring 2020.

The Committee discussed various elements of the project and raised the issue of antisocial behaviour. It was felt that the area could be vulnerable to criminal activity and it was suggested that directional/low level lighting could be utilised.

In conclusion, the redevelopment was supported but that consideration should be given to the following:

- Lighting – To look at the infrastructure of some of the facilities and make improvements to the scheme if necessary, to help prevent antisocial

behaviour. It was suggested that the Community Safety Team should be consulted

- Consultation with the Cove Brook Greenway Group

The Committee **ENDORSED** the scheme and **NOTED** that a report would be made to the Cabinet in August, 2019.

16. **WORK PLAN**

The Committee noted the current work plan and noted that the proposed date for the scrutiny training session would be changed and a new date advised.

The meeting closed at 8.40 pm.

CLLR M.D. SMITH (CHAIRMAN)

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**A Survey to gain insight into the parking issues around the Lido**

**Aldershot Park Ward Councillors**

## **A Survey to gain insight into the parking issues around the Lido**

At full capacity the Lido can hold 3000 visitors, with only 168 spaces parking can often be an issue.

Following on from many complaints from residents living around the Lido, this survey was compiled to identify the issues faced by people who use the Lido and the experiences of people who live in close proximity.

The survey was sent out via Here for Rushmoor and shared to Aldershot social media pages. A paper version of Q1-8 was hand delivered to residents living around the Lido. Following a response rate of 250, it was agreed to close the survey after a week. Included are 247 online and 3 paper replies. Responses that arrived after this point were not included, although they were read and considered.

The survey was split into 2 sections, Q 1-8 for people who live in close proximity to the Lido and 8-14 for those who use the Lido regularly. Unfortunately, 56 people from the 161 responses to Q 1-8 had misunderstood the instructions and had responded with road names not near the Lido. It is difficult to split these from the full, therefore they will be included and the analysis will start at from Q2.

Responses to open ended questions are included at the end of the analysis, none of them being edited.

The survey report sets out to identify the key issues raised by residents and will be shared with the Overview and Scrutiny Committee to make recommendations about improvements to parking in and around the Lido.

### **Key issues identified:**

- Residents who live near the Lido find it challenging to park near their home on busy days.
- 26 residents would be happy to let Lido users park on their drive.
- Limited awareness about where to locate the overflow parking.
- Recommendations to improve parking: Increase capacity of the carpark, expanding the current space or building a multi-story; utilise the grass in Aldershot Park; Utilise parking at surrounding amenities for overflow parking; Park and ride; encourage users to utilise other modes of transport; identify the overflow parking areas; enforce poor parking; improve signage.
- Traffic enforcement is seen as a good way to tackle poor parking.
- Safety concern about access for emergency vehicles.
- Users less likely/unable to attend due to parking issues.
- Users of the indoor swimming pool or gym struggle to park in the summer.
- Both users and residents would like to see the issue resolve.

**Possible solutions:**

- Send a survey to the local residents about allowing Lido users the usage of their drive.
- Devise a map of the parking spaces included the overflow parking, display on Rushmoor Borough Council (RBC) Web site and appropriate social media sites.
- Encourage Places and People staff to stand outside on busy days to direct users to appropriate overflow parking spaces.
- Explore the potential to build a multi-storey car park which can be used all year round by the Cricket Ground, Aldershot Park and Lido/ Gym users.
- Explore the potential to use the Aldershot Park green space for parking purposes.
- Explore a park and ride, alongside Stagecoach (local bus services) from the Town Centres, a valid car parking ticket or pre-paid Lido ticket could be used in conjunction with a lower priced bus ticket.
- Consider traffic enforcement routes on busy days.
- Diversifying activities at the Lido so sustain all year-round attendance.
- Consider pre-paid tickets offering an earlier opening time to stagger user parking.

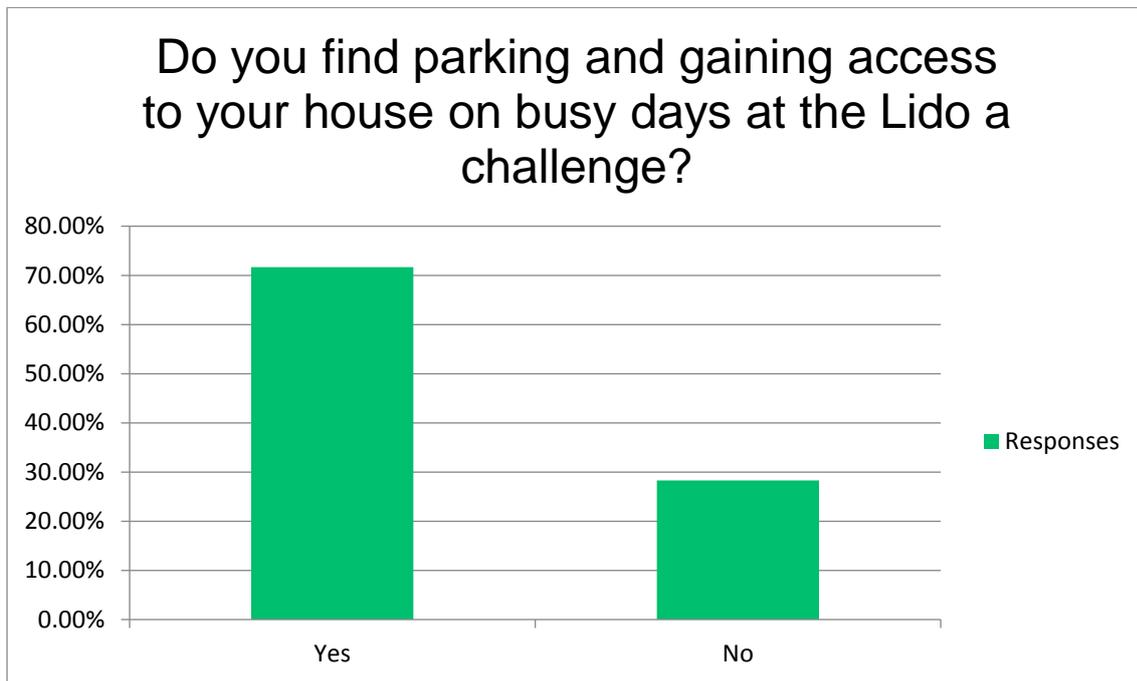
**Plan:**

Review the report and survey results at Overview and Scrutiny Committee to determine the required changes to parking at and around the Lido.

Q.2

**Do you find parking and gaining access to your house on busy days at the Lido a challenge?**

Answer Choices	Responses	
Yes	71.70%	114
No	28.30%	45
	<b>Answered</b>	<b>159</b>
	<b>Skipped</b>	<b>91</b>

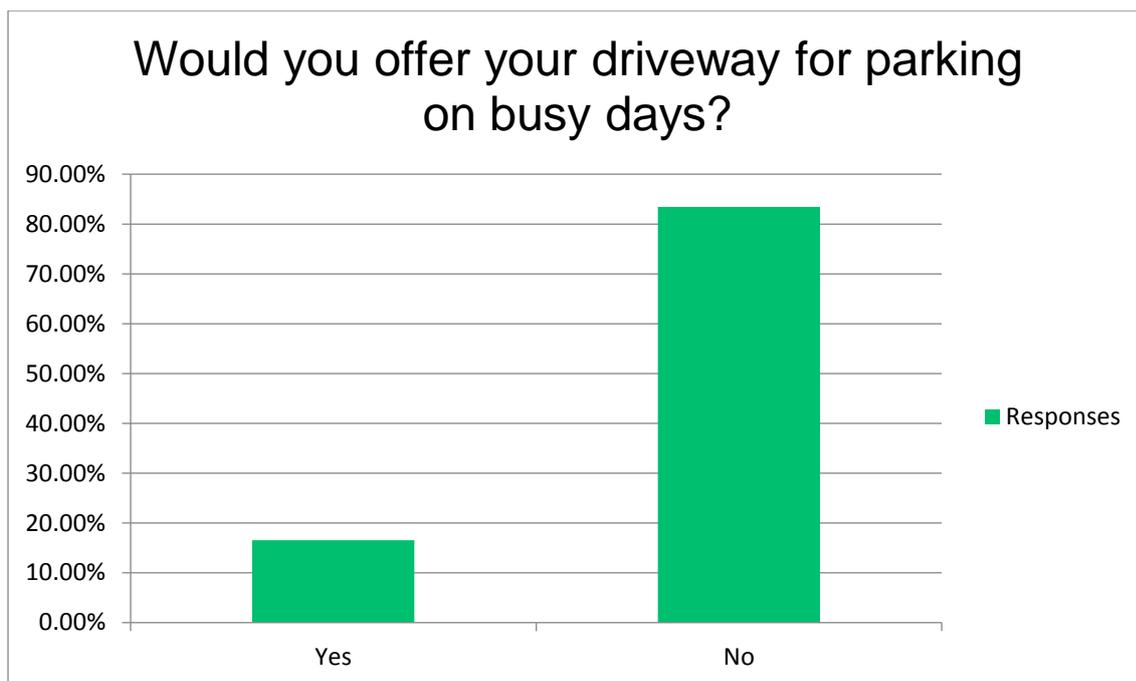


72% of people who responded reported to have issues gaining access to their house on busy days at the Lido, compared to only 28% who didn't have an issue.

Q.3

**Would you offer your driveway for parking on busy days?**

Answer Choices	Responses	
Yes	16.56%	26
No	83.44%	131
	<b>Answered</b>	<b>157</b>
	<b>Skipped</b>	<b>93</b>



16.5 % of people said they would offer their driveway for people to park. Although a relatively low amount this is still 26 people, which could yield alternative parking.

Q.4

#### Do you have suggestions of how to improve parking at the Lido?

**Answered** 152

**Skipped** 98

Most of the responses looked to increase parking capacity at the Lido, some commenting about the importance of keeping it open.

#### Key Themes:

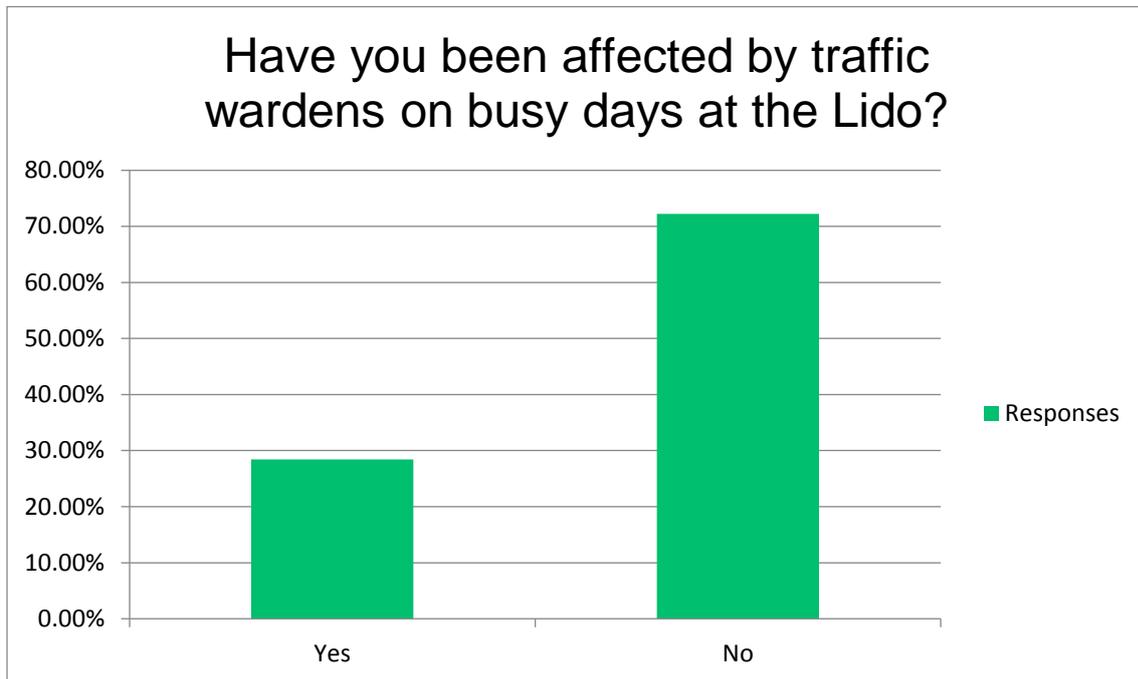
- Increase capacity of the carpark, expanding the current space or builds a multi-story
- Use an area of grass from Aldershot Park
- Park and ride from Aldershot and Farnborough Town Centres
- Resident parking permits
- Use the Rushmoor Gymnastics Centre Carpark
- Use the Cricket Club Car Park
- Suggest people walk there
- Appropriate signage to identify overflow car parking spaces
- Encourage people to use public transport
- Enforce poor parking
- Use parking spaces at the Rugby Club

- Use Alderwood school

Q5

**Have you been affected by traffic wardens on busy days at the Lido?**

Answer Choices	Responses	
Yes	28.40%	46
No	72.22%	117
<b>Answered</b>		<b>162</b>
<b>Skipped</b>		<b>88</b>

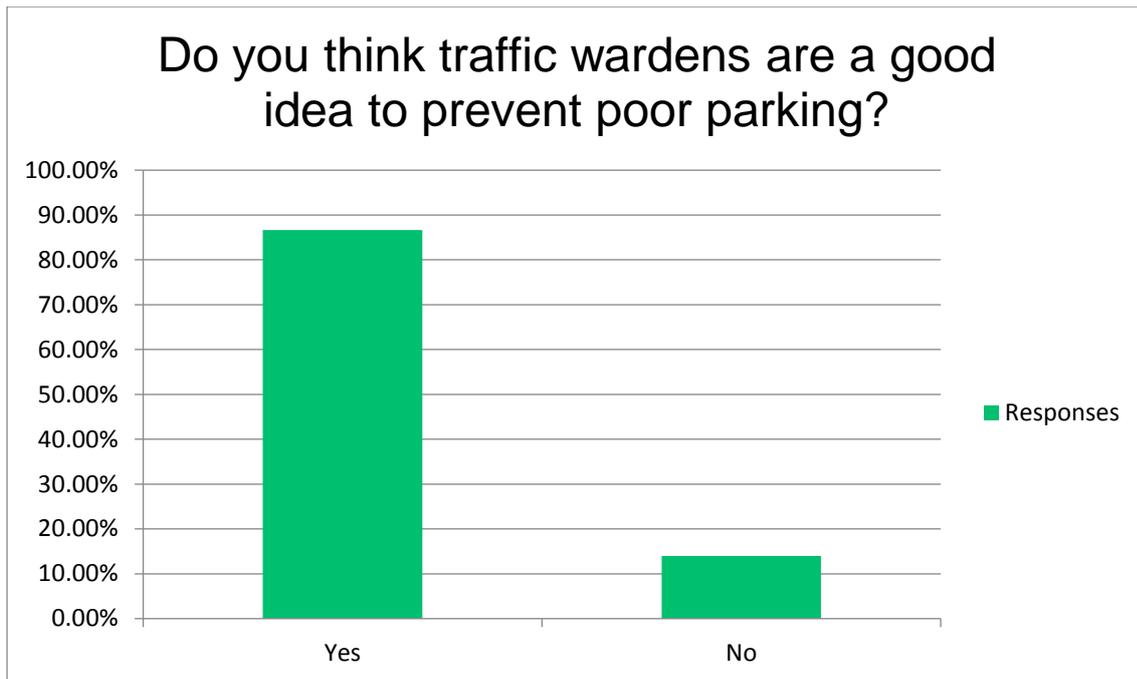


Only 28% of people have been affected by traffic control on busy days at the Lido.

Q6

**Do you think traffic wardens are a good idea to prevent poor parking?**

Answer Choices	Responses	
Yes	86.67%	143
No	13.94%	23
<b>Answered</b>		<b>165</b>
<b>Skipped</b>		<b>85</b>



The majority of respondents think that traffic control is a good idea to prevent poor parking.

Q7

**Would you like to make further comments?**

**Answered 122**

**Skipped 128**

**Key Themes:**

- Signs stating no Lido parking on the street
- Residents are concern about emergency vehicles gaining access when necessary
- Offer drop curbs to residents at a reduced rate to increase parking capacity along the surrounding roads
- Charge for parking
- Littering is also an issue with users
- Respect for people who live in the area

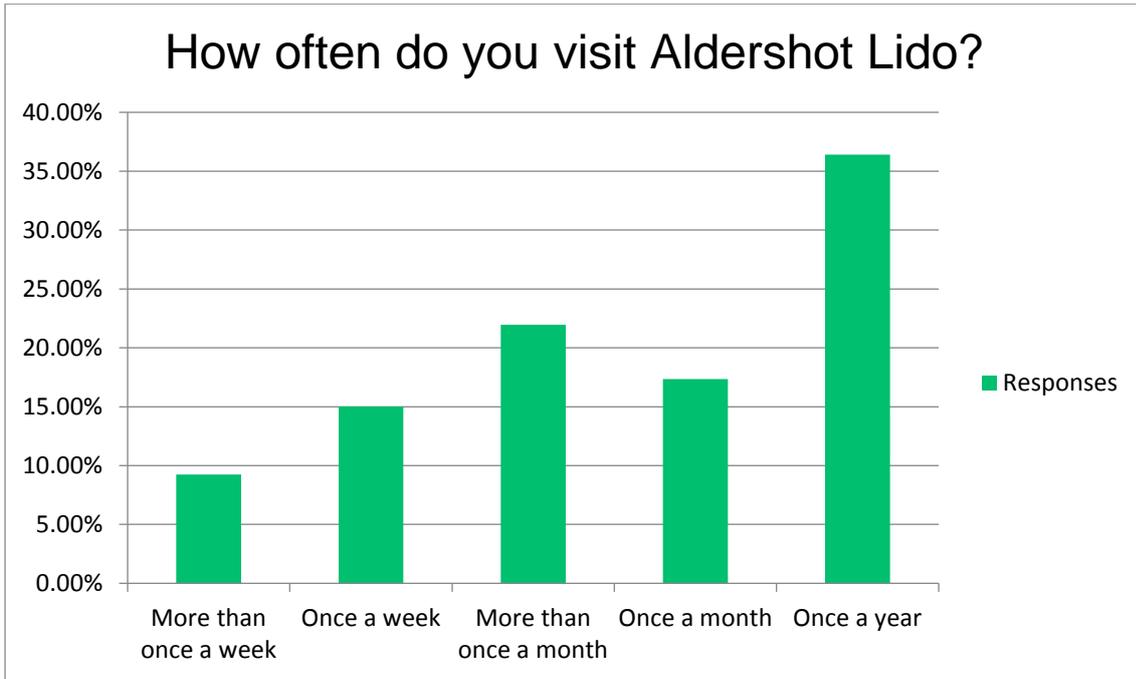
Q8

**How often do you visit Aldershot Lido?**

Answer Choices

Responses

More than once a week	9.25%	16
Once a week	15.03%	26
More than once a month	21.97%	38
Once a month	17.34%	30
Once a year	36.42%	63
Other (please specify)		56
<b>Answered</b>		<b>173</b>
<b>Skipped</b>		<b>77</b>

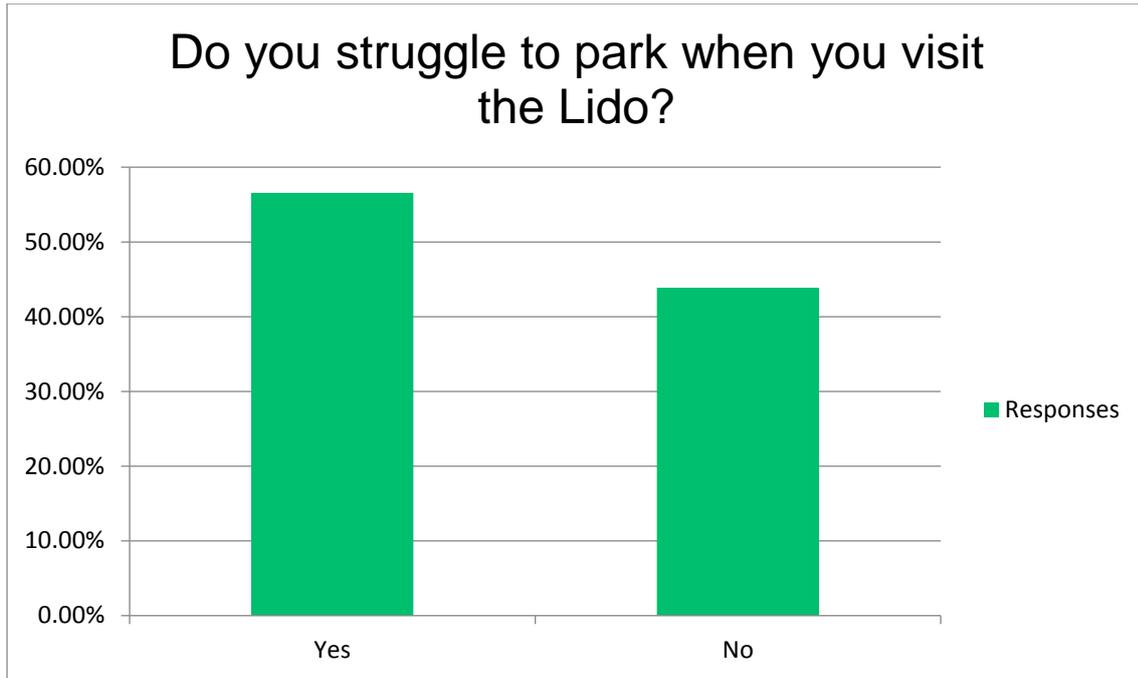


46% of the respondents visit the Lido more than once a month.

Q9

**Do you struggle to park when you visit the Lido?**

Answer Choices	Responses	
Yes	56.56%	125
No	43.89%	97
<b>Answered</b>		<b>221</b>
<b>Skipped</b>		<b>29</b>

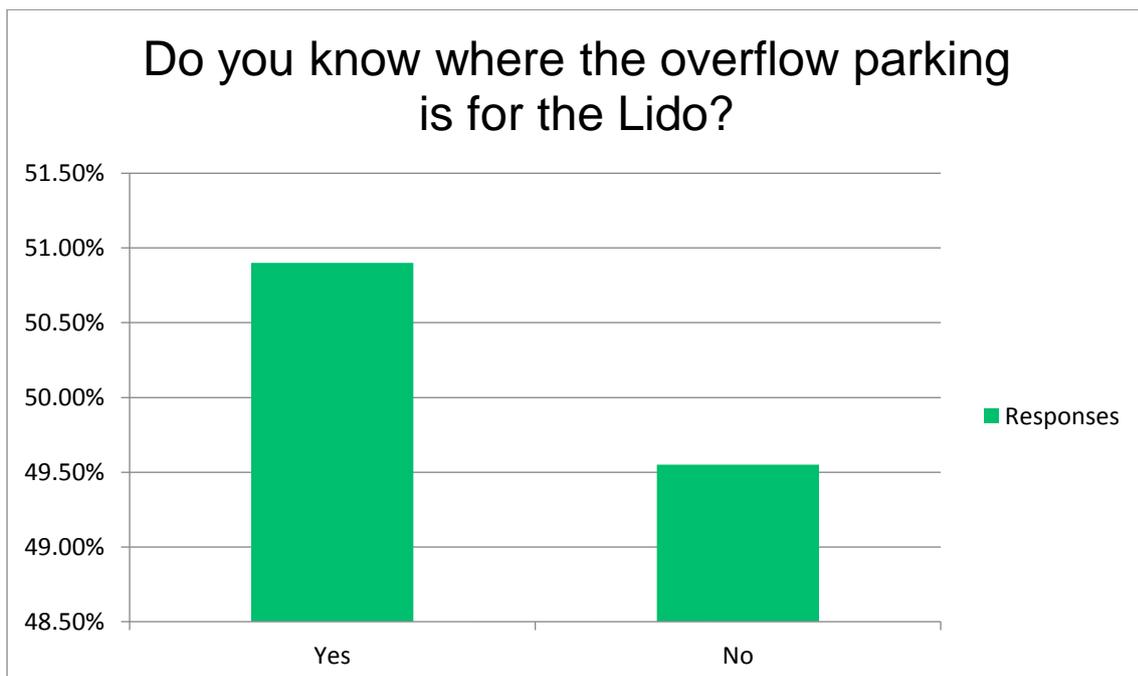


More people struggle to park at the Lido than those who do not.

Q10

**Do you know where the overflow parking is for the Lido?**

Answer Choices	Responses	Count
Yes	50.90%	113
No	49.55%	110
<b>Answered</b>		<b>222</b>
<b>Skipped</b>		<b>28</b>



More people are not aware of where the overflow parking is for the Lido.

Q11

**Do you have suggestions of how to improve parking at the Lido?**

**Answered 169**

**Skipped 81**

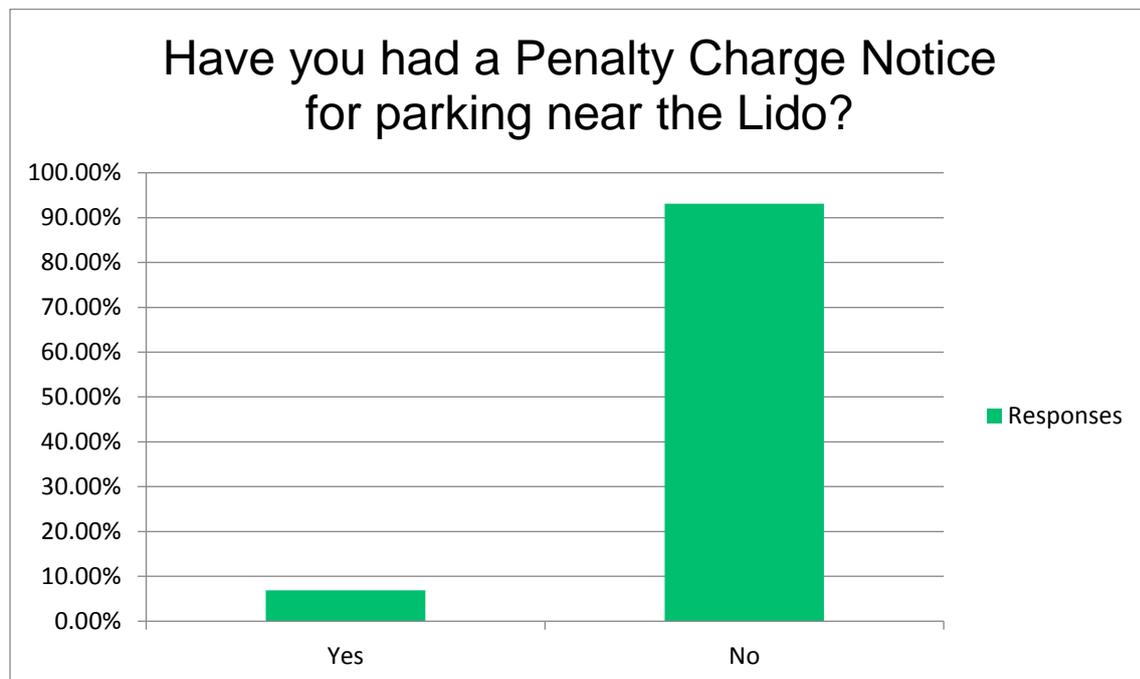
**Key themes:**

**The themes are similar to those reported in question 7.**

Q12

**Have you had a Penalty Charge Notice for parking near the Lido?**

Answer Choices	Responses	
Yes	6.88%	15
No	93.12%	203
	<b>Answered</b>	<b>218</b>
	<b>Skipped</b>	<b>32</b>



Q13

**Would you like to make any further comments?**

<b>Answered</b>	<b>111</b>
<b>Skipped</b>	<b>139</b>

**Key themes:**

- Residents less likely/unable to attend due to parking issues
- Users of the indoor swimming pool or gym struggle to park in the summer
- “SORT IT OUT”

## Responses to open questions:

### Question 4

These responses are exactly as written, therefore they have not been spell checked.

- 1 Open up some of grass area in Park for overspill car park
- 2 Appropriate signage directing people to correct parking (Huge car park in Aldershot Park)
- 3 Suggest people walk there, or perhaps a free bus, which picks up from around Aldershot morning + evening and drops back at train station
- 4 Park and ride
- 5 Expand if possible and be on top of when the car park is full so cars aren't just driving around
- 6 Open up some of the grounds as temp parking?
- 7 Get rid of the 5 a side pitch, rarely used
- 8 Bigger parking space built in Aldershot park, plenty of space there, could even charge for parking to make money back from the cost of building it
- 9 Make the car park bigger maybe ask local residents if they would be willing to allow cars to use there drives when not in use for a charge
- 10 Get more parking
- 11 Use rushmoor gymnastics car park if they allow or discounted parking in town and then ride bus in
- 12 Ask residents to be a little more understanding - providing driveways are not restricted let them park anywhere.
- 13 No
- 14 Cricket club car park should be opened, pay and display parking in the park and heavier patrolling of no parking zones
- 15 Could have more parking and more signage
- 16 Have a free bus service from the town centre car parks during the busy times
- 17 Give residents chance to have permits as we can never park outside our own home people dont care where they park
- 18 Open up more of the car park at Aldershot Park. Charge people to park encourage use of public transport.
- 19 Make the surrounding roads, permit parking only. More public transport more frequently, to run later in the day
- 20 By opening all parking areas
- 21 A free bus maybe?
- 22 Make the car park for the lido bigger or use the field as a overflowing
- 23 Build a bigger car park or reduce ticket sales
- 24 Use the Aldershot park
- 25 Yes
- 26 Stop vans and 4 x 4 taking up two spaces on purpose

- 27 there is a large car park on site and a further car park in the park next to the lido, once full they should restrict access to the lido to limit the congestion
- I think a park and ride style bus system from town would work. It would need to
- 28 be free though otherwise families wouldn't be able to afford to use it. Even if it meant putting the cost of entrance to the lido up a little.
- 29 Park and ride service from town
- 30 Get a bigger parking lot
- 31 Permit parking for residents June to Sept
- As long as people aren't blocked from their driveways and can park relatively near to their houses I don't see the issue (yes they have parked outside my
- 32 house) but I don't mind. Just people looking for some where to cool down and not have to pay the world for a nice day out! Good business for the lido too as I wouldn't want it to close down. Finally Aldershot gets some good business and every one moans about it :P
- 33 Keep the car park fully open. Work with residents to locate suitable parking off site and maybe give out incentives if residents are happy to help.
- 34 no
- 35 Make it multi storey
- 36 Park and ride scheme
- 37 Park and ride or close it it's not open that long
- 38 Offer park and ride
- 39 Lower the lido capacity for people? We don't go due to overcrowding within the lido
- 40 The lido appears to have large grass areas which could be used for extra parking on really busy days.
- 41 Small wooden fence like on Selborne to stop people parking on the grass, better parking within the lido area (overflow) cheap bus ride just for the lido
- 42 Either park and ride or use part of Aldershot Park for extra car parking with marked spaces.
- 43 "Encourage people not to drive
- Make sure there are consequences for blocking people driveways , parking on grass verges etc "
- 44 traffic wardens build a car park for the swimming pool it a night mare around here
- 45 Another car park
- 46 Ticket machines, parking fines and double yellow lines!
- 47 Offer park and ride or cheap bus fare for lido goers
- 48 Keep it free
- 49 Open up the area that used to be for parking behind that's now full of junk. Also park and ride from the town or close by
- 50 Bigger car park/ overflow carpark into park maybe
- 51 Need a bigger carpark or an overflow system at Aldershot park or provide a bus service just for the lido
- 52 Park and ride
- 53 Encourage more walking or use the bus.

- 54 More car parking spaces
- 55 By telling your customers to be mindful of the residents that live there and not to park on the grass verges as it is not easy to get in and out of our dive way.
- 56 Car parks not big enough to accommodate everyone that visits may be do a park a ride from town
- 57 Increase car park capacity  
Make residents only parking at the side of the houses assuring residents have a place to park their cars. Not only is the parking situation inconvenient but it is dangerous for children who live close and have cars pulling out on them. There is also a great deal of illegal parking on the grassy islands on the avenue and on guildford road.
- 58
- 59 Parking restrictions, with free permits given to residents and anyone with a valid reason to be at the facility, ie. Members of gym/pool, swimming lessons ect.
- 60 An additional car park or another entrance with a car park there
- 61 Use the field in the park - Rushmoor Gymnasium- rent spaces in Alderwood  
Perhaps open up Aldershot Park field as a overflow but have it manned under supervision by the council if you feel travellers will use this an advantage to set up their, or maybe start closing the car park to the park at a certain time of night so nobody can gain access
- 62
- 63 Park and ride
- 64 A bus service like park and ride
- 65 Why not open the park for overflow car parking
- 66 Ask the gym club to borrow their car park when its mostly empty during the summer holidays
- 67 "Park on the grass in the park, if it is dry.  
"
- 68 Park & ride
- 69 Park and ride, or aldershot park ground as extended parking
- 70 Open alderwood school carpark
- 71 close it as no good for residents
- 72 Free bus service or reduced fare if you can show a lido ticket especially for families
- 73 Build a multi-storey parking facility. Remove the 3G pitches which are worn out and extend it out to there.
- 74 "Park and ride  
Pay for parking  
"
- 75 "Parking wardens during the full opening hours so they're always patrolling.  
Offer bus services from Aldershot town so people can park and ride."  
Make the car park bigger with more spaces and reserve the car parking spaces for children's swimming lessons because it's a hassle walking so far with a 4 year old along a busy road and if you can then get the roads with double yellow
- 76
- 77 Multi store car park

- 78 Turn the car park into a multi story or on busy days the playing fields at Aldershot park could be used as an overflow with a small charge of say £3
- 79 Allow people to use a small section of Aldershot parks field. This way it means there is more room for parking, less inconsiderate parking on double yellows and blocking driveways as well as people still having the space and being able to enjoy a picnic on the large field.
- 80 "Multi storey car park  
Park and ride "
- 81 I think with the roads around the lido there is lots of space to park even if you walk 5-10 mins unfortunately some people are too lazy to do this and park where ever they like
- 82 Move Astro turf courts into the park
- 83 I live in guildford road dont have drive way or I can't park outside my house i also struggle on hot days ur staff when selling tickets warn people not to park on roads with yellow lines or people verge or paths I get them park right up to my gate
- 84 Park and ride system
- 85 "On really sunny days it is impossible to park anywhere on this road and all adjacent roads could any part of the rugby club or the park be made available  
" I think even if a small fee is charged people would be happy to pay instead of the huge parking fines
- 86 Put more signage up showing parking eg.. aldershot park.. possible other areas to join. In with parking..old skating rink/ gymnasium.. Connaught/ alderwood school car park ..
- 87 Multi story carpark, even 1 more layer and then put solar panels on top to gradually make the money back and help the environment
- 88 Park and ride maybe or some double yellows could be removed from the area
- 89 Ask were there parked at the gates and till them to move the car if its in the way off people homes or parked were its not ment to be
- 90 Build a bigger car park
- 91 Encourage people to walk. Think about car park extension.
- 92 Yea bigger car park
- 93 Teach people HOW to park 'not 2ft from the kerb '
- 94 Run a park and ride offering cheap entry to lido. Or open up calderwood senior school car park
- 95 Move the Football pitches or set up temporary parking on the field in the park, you could charge a minimal charge, which could then be put back into the local area...
- 96 Pay and display
- 97 Doesn't bother me lido was there before I moved in so can't really cry about it
- 98 A park and ride from the town centre where there is more than enough parking in the multistoreys to accomadate the amount of people that use the lido
- 99 Park and ride
- 100 Bigger car park maybe a park n ride from points across aldershot

- 101 Use Aldershot Park car park as overflow
- 102 They need more over flow car parking
- 103 Multi story car park built at existing car park?
- 104 Park and Ride from bigger public car parks
- 105 Imprived signs to the car park/park car park so people don't park up the street
- 106 Overflow aldershot park
- 107 Open up part of Aldershot park. Is it possible to use the Rushmoor gym car park as an overflow?
- 108 A park a ride from the town centre
- 109 Park in town and catch a free bus to the lido
- 110 No
- 111 Open up car park in cricket club. Park and ride scheme. Overflow car park in the park  
even if you had a bigger car park it would not make any difference i think we should have resident parking permits .Then maybe put on park and ride then
- 112 we would not have to put up with them parking on grass verges right outside our houses
- 113 Make the car park a muty story
- 114 Yea start charging money to park
- 115 Park and ride
- 116 No
- 117 Free shuttle service
- 118 Combined bus and entry tickets deal
- 119 Use field as overflow next to cricket club
- 120 Use other areas such as crematorium Aldershot park cricket club offer park and ride
- 121 Council offer dropped kerbs and low cost for residents to provide them with off road parking
- 122 have a park and ride from town
- 123 Use aldershot park
- 124 Some kind of park and ride system or expanding the existing carpark
- 125 Use part of Aldershot park for parking
- 126 Some actual parking enforcement so that people learn
- 127 Park and ride from town with an incentive to do so, free ice cream with park and ride ticket or something.
- 128 Open Aldershot park with wardens to control parking. Open overflow car park in Pool Road. Extend existing car park upwards to multi story
- 129 Bigger car park
- 130 Set up a park and ride
- 131 No idea
- 132 Tow and impound any vehicles parked illegally
- 133 Extend the car park, open up Aldershot park field, use Rushmoor gym car park!

- We need a multi-storey car park. There are only 168 spaces for 3000 visitors, which is what we are told is full capacity there is no way enough parking for every one. Charge £5 for the day to park in the multi storey and you will soon have your money back. Then those who park in local roads should not be
- 134 allowed entry without a parking ticket. Or give all locals road permits, I would be more than happy to pay £100 a year to park outside my house, but now we are having to pay out several thousand to have a driveway put in, we have lived here for 17 years and it's just getting worse. Especially now with the new plans for the town centre more and more people will be visiting local attractions.
- 135 Park and ride from the town centre on busy days.
- 136 Let people park on aldershot park field
- 137 It is fine as is
- 138 Encourage customers to use the bus. The number 15 runs every 15mins and stops close to the Lido.
- 139 Have an over spill carpark on the fields of Aldershot park where ground conditions allow
- 140 Use some of Aldershot park for overflow
- 141 Open the field in the park to park on charge a fee to park for the day. Or run a bus service from today direct to lido
- 142 Use aldershot park
- 143 Extend the car park - lots of land available in the lido
- 144 Open up aldershot park and if needs be the cricket club
- 145 Improve the car park for the lido
- 146 For residents who live there (I don't, I get the bus as there is no appropriate parking), they should be able to access their home and drive. They can't at the moment as there is no adequate parking for lido users therefore a car park needs to be built or things like a shuttle bus from town where there is parking.
- 147 Use the gym
- 148 Make sure the lido has more parking and using the excess parking at the park. Also making sure there are plenty of traffic wardens about
- 149 Turn some Aldershot park in to a temporary car park
- 150 Could a multi storey (like the one recently constructed at farnham train station) be built? The upper storey only needs to be accessible in the summer months but I'm sure a way could be figured out. My concern is that the parking tickets issued provide too much of a financial gain for the council as opposed to them actually spending out on a solution.
- 151 "Park & ride from carpark near football ground.  
Use Alderwood senior school  
"
- 152 Give permits to residents and make it permit only on surrounding roads, offer a 'park and ride' type bus from town so they can park in the multi story and other large car parks

## Question 7

- We feel STOP residents driving and parking along grass verges and paths.
- 1 This would not encourage (discourage) Lido users to do (from doing) the same.
  - 2 "Traffic wardens should be daily including week-ends.  
Signs stating ""No Lido Parking"" in local streets."
  - 3 "Never seen a traffic warden!!  
Not really a good idea to have traffic wardens, as they don't prevent poor parking, just punish after the event.  
To be honest, it's only really a couple of times a year if there is a really hot day over a week-end - during week, people are at work so they (visitors) have left by the time you come home."
  - 4 Clean the lido and add more stuff do a refurb
  - 5 We need to keep the lido open at all costs. Could the gym share parking?
  - 6 Lol only open few weeks a year, so council should be making most of opportunity, not penalizing customers
  - 7 No
  - 8 No  
I find the parking near by house awful - people park on curbs and on both sides of the narrow cup de sac entrance. There is no way an energy vehicle could get into the road and its dangerous. Due to yellow lines on pool road and the avenue traffic is pushed into Bryce Gardens  
I already offer my drive to people to save them getting a ticket particularly when they have young children. Bearing in mind it's only a very few days a year it's not a problem. There is one person that lives close by and she spends hours on the phone complaining and she doesn't even have a driveway !! Very sad when a few take pleasure out of seeing others getting tickets - just chill out and let people have a little fun
  - 9
  - 10
  - 11 Ni
  - 12 No
  - 13 N/a
  - 14 Prioritise the local residents in any decisions you make.
  - 15 "We got tickets for parking on grass outside own home when there is no where to park and other residents dont everyone needs to be treated the same.  
Traffic wardens told us that because we have a path between grass and road he couldn't give people tickets but we got one."
  - 16 People should be more considerate to local residents.
  - 17 The cars churn up the verges and people are rude to the residents and the rubbish left behind us disgusting
  - 18 No

- 19 It's a wonderful facility, and parking in the Aldershot park should be made a priority.
- 20 No
- 21 A modest all day parking charge at weekends only would make more local people walk and would encourage more weekday use in summer.
- 22 the parking is not the problem its the litter they leave, i offered my drive way for a family to parkas i was out for the day, on my return my drive was full of mcdonalds wrappers and a dirty nappy. the lido staff should clean up the area after use
- 23 No
- 24 People need to think if they would like it if they lived there. Having our driveway blocked was not good. And park illegally yes get a ticket. Don't moan. You did it
- 25 No
- 26 Speeding and fightng outside is a big problem at weekends when hot
- 27 I think people need to get over it...
- 28 No
- 29 you are losing considerable amounts of money because people cannot park, can you not add temporary parking on the area adjacent to the carpark next to the sports field?
- 30 No
- 31 No
- 32 Offer drop kerbs at a reduced rate to local residents. Emergency vehicles will not be be able to get through due to hideous and inconsiderate parking if one was needed could cause problems to bus service as they would have to park in middle of road.
- 33 Na
- 34 No
- 35 The traffic wardens can only ticket a small number who probably won't park there again but the next time there are always other.
- 36 No
- 37 Although drivers should know not to park on verges with double yellow lines in front I think that No Parking signs should be erected with a warning that drivers will be booked
- 38 No
- 39 i look falward with dred to the pool season i am disabled and at times i cant get my disabled car into my drive this has been going on for years pleas pleas do something to end our nighmair
- 40 Couldn't even park to get into the park last week! With 6 small kids between 2 adults last week that day it was an absolute joke!
- 41 Although I live a little further than most residents affected, heron Wood is often overlooked by traffic wardens but we still suffer with inconsiderate parking
- 42 "Yes....we also use the pools for lessons and some weeks we can't park! Which means lessons we have pAid for can't be used.

Also whilst I agree blocking of the park area to stop travellers is necessary...it needs a system where it's opened up to the public when needed otherwise we might Adel just not bother!"

43 People must get frustrated getting parking tickets taking their family out for the day but should also be aware of the law regarding parking if there was better parking people wouldn't end up getting parking tickets

44 "The residents don't have a problem with people having family fun just they need to think where and how they park.

When does anyone from the lido come out and assist with parking and when do they ever come out and pick up litter after it closes they don't cos the residents do it we have to put up with dirty nappies and left over food thrown in your garden I even put my bin at the edge to encourage people to throw it in there.

Why do residents have to put up with foul mouth abuse from peoe visiting "

45 No.

46 No

47 No

48 Make surrounding roads permit parking money in the bank for the council and I'd be able to park outside my house

49 No, I think my answer to the previous question answered it all

50 "Give people more tickets because some get away with it  
Be more thorough with checking how people have parked "

51 No

52 "I believe parking wardens are a good idea but also think if the roads don't have double yellow lines how can this help? Of course people park on the grass or curbs which isn't allowed so they get fined but there have been occasions where we have had our drive way blocked but what more can we do to stop it happening when there are no double yellow lines? I think something needs to be done to help considering the lido does become a major attraction to aldershot at this time of year otherwise we will keep having problems yearly & nothing will change.

Could either open aldershot Park field up as overflow or consider a plan to make the lido car park bigger? I do feel each year it gets busier specially now we are getting warmer weather more frequent due to climate change

53 I also think the gymnasium car park could be another option? But on days they don't have events?

54 Another idea could be to start charging for parking then that way it might reduce the amount of people who drive to the lido?"

55 On hot days, the situation is crazy - I'm interested in access to play ball the park, and it is impossible to park.

56 Inconsiderate parking over residents driveways ... need to have some sort of policing to direct the visitors where to park ie bring in park & ride

- 57 Lido is one of the last things left in Aldershot, so please make it easier for the visitors to park, long live the lido
- 58 .
- 59 Perhaps a park and ride service is also an idea that could help with heavy parking congestion we experience in high season. We love the lido and love that it is busy but it is extremely frustrating when patrons park their vehicles carelessly causing danger to residents and pedestrians.
- 60 Just some common sense and respect for the residents
- 61 Open up the back of the 3G pitches for more parking spaces
- 62 No
- 63 Control who goes in and out of the car park
- 64 No
- 65 The lido is going to be more popular during the coming years due to a change in the weather may be look at changing the surrounding roads into resident parking only during peak times
- 66 No, thanks.
- 67 N/a
- 68 residence should have a permit...parked outside my own house and got a ticket ?
- 69 I'd like lido closed down or be given a parking space not fair I need to park streets away to avoid a parking ticket
- 70 More tighter restrictions needed
- 71 "Maybe to help the Lido could traffic wardens not be used  
I once almost got a parking fine because I couldn't get on my drive and parked on the grass outside my house  
I even put my disabled badge on display  
If I had not seen the warden and gone out to explain I would have got a fine  
I don't have a problem people enjoying the lido but please park responsibly  
On The Avenue I think there is only one allocated disabled bay and even that is often abused "
- 72 It's good to see lido busy when weather is good so would be a shame to see it suffer due to poor parking and people being put off by traffic wardens.. traffic wardens are definitely needed for stopping people parking in stupid places
- 73 The surface of the kids paddling pool needs to be made more child friendly like the Stoke paddling pool which is free
- 74 Yes please ask people to put rubbish in the bins not on the side of roads
- 75 Parking permits are needed so people can't just park where they like
- 76 No
- 77 Yes lived Whyte Avenue since I was 11 years old and I've been driving from 2017 and I can never park outside my house I am opposite the green and can't park and I got a fine for parking bad as I had no choice
- 78 Whilst I agree that bad parking should be punished, I believe that all the parking tickets will put people off going to the pool and Aldershot is already a

dying town, maybe the pool should be moved to the council's beloved Farnborough..

79 No

80 A little respect for people who live in the area !

81 Maybe have some cul de sacs as permit holders only to stop people parking in the street to help residents

82 No thanks think the outside 13 and 15 guildford rd needs looking at though  
The traffic wardens are rather pointless in my oppinion they get abuse if seen giving a ticket majority of the lido users throw the tickets on the ground or dont give a dam paying a small fine for a good family day out. Fines should be made of a higher amount or better still the park and ride or a bigger overflow car park on the aldershot park field. I would offer my drive for parking but  
83 Many of us residents are unable to even leave our houses due to people parking across the driveways or even a few inches on the drop curbs. My disabled father can not visit me during the lido opening times. There are people arguing and beeping horns from 8am on wards even tho the gates open at 10. The que is rediculas leading to people littering the surrounding streets. I dont use the lido personaly as my son is autistic and cannot cope with the amount of people. I wonder if a booking and pay system would be any help to limit the huge cues aswell as a park and ride

84 No

85 Could not offer my drive as I would not be able to park my own car

86 I think as a resident of Guildford Road The council should give us discount to drop curbs

87 This has been a reoccurring issue Year in and year out. Something does need to be done. How are emergency vehicles to access Newcome Place when no care / consideration is given by customers using the lido.

88 No

89 We should have proof to show traffic wardens we have to park like this because we can't park anywhere else it takes the piss rearly

90 As a resident of Guildford Rd my interests are selfish when discussing the Lido. Parking has become an issue anyway especially the amount of work vehicles that appear at weekends. I would support a residents only parking permit

91 Tickets are given to the wrong people two of my friends came to visit and parked on the grass where we have parked for 16 years the next day two cars parked on the grass went to the lido all day from 9 in the morning til gone five and no tickets were given

92 No

93 parking on islands at the top of allden avenue blocking the view of traffic coming up and down the road going to be an accident one day

94 Parking is an issue everywhere in this area. It doesn't help works Van's being parked and not using drives

95 No

96 How could You forgot to make sure there is an enough parking space on car park when build facilities line this , very poor design

- 97 A few years back a similar survey was done yet nothing came from it . is the same thing going to happen?
- 98 No
- 99 No
- 100 No
- 101 As a Dom career it is hard to park at some of my residents houses where lido customers take up all the space so a park and ride would be a good idea
- 102 no
- 103 Will I get a parking ticket if I have to block my own driveway?  
Previously highlighted by Aldershot news and residence petition to council in previous years. Option put forward was for parking permits to local residence at an addition cost of £200 per house hold. A reduced fee for dropped curbs for residents would be a consideration
- 104
- 105 No
- 106 No
- 107 No
- 108 I don't think the residents should be affected at all. More needs to be done to stop people parking like morons. Tow and impound any vehicles parked illegally. Fines aren't enough. People will learn when they come out and their car is gone
- 109 Yellow lines at the entrance to Bryce/George gardens on the right hand side. If there was an emergency it would be difficult for an ambulance/fire truck to get through!
- 110 Get a park and ride from the town ASAP.
- 111 No
- 112 Nope
- 113 Permanent parking restrictions in surrounding areas. Also as mentioned over spill car park on the fields of Aldershot park. Small charge payable
- 114 We cant park outside our property. As other people take up our spaces. We cant go out and come back again. I love the lido but its cause so much problems with parking
- 115 No
- 116 More traffic wardens but also around the roads not directly near the lido
- 117 N/a
- 118 The council refuse to open the overflow car park by being discriminatory to the travelling community!
- 119 No
- 120 Something needs to be done; clear signage, more parking available etc as it's so frustrating to return home and find you can't park on your driveway because it has been blocked.
- 121 Every time the traffic wardens come round but it doesn't stop it from happening. I am all for saving the lido & don't agree with those supporting it being charged due to lack of parking provided!

122 Tickets have been given to residents for parking on the grass because they couldn't park in their usual place along the road due to the lido customers

### Question 11

1 People can get busses! Or use a taxi or walk! There is parking in other roads. To abuse the parking system and civil enforcement officers as I have witnessed when walking my dog who have been called there by the residents who have had their driveways blocked is pathetic. People know the rules there are signs up in the lido and in social media! People are lazy. What is the council meant to do build a car park in the sky! If people keep complaining they will lose the lido! I spoke to the manager of the lido and quite often it barely breaks even. Aldershot is lucky to have this leisure facility. Why do we always have to find some negative in the good! Why can't you as our mp concentrate your efforts on aldershot park and the drug littering that is left behind for children and animals to pick up! That is something you could do something about!

2 ^^^^

3 Use the gym.

4 As above, remove pitch, and open up park for overflow.

5 Again, Aldershot park, plenty of space to build a bigger carpark

6 No

7 Offer time slot tickets

8 Shuttle bus

9 Already answered

10 No

11 No

12 More parking spaces and clearer signs

13 "Make use of Rushmoor Gym car park?"

"

14 You've asked this already in question 4!

15 Maybe another level

16 See previous comments

17 Convert half of Aldershot park into overflow parking during lido season

18 No

19 By opening all parking areas

20 A free bus maybe

21 Make a bigger car park ie multi storey

22 I use the indoor pool early and leave as the queues for the Lido are building up. It is difficult to leave the car park as pedestrians will not move to allow parked vehicles to move

- 23 Aldershot park
- 24 No
- 25 No
- 26 no
- 27 Park and ride from town
- 28 Direct people to overflow car parks nearby
- 29 No
- "Not a lot can be done. Most of the people leaving near Lido would never share their driveway for visitors so this idea can be scrapped. Having traffic wardens patrolling area is also not good idea as there isn't enough parking spaces for everyone to park especially during hot days when people visiting Lido.
- Perhaps council could consider removing some double lines on near road. "
- There is a big space at the back of the lido maybe a multi storey car park that can accommodate the people who come but then you have the fun of when they all leave when it closes
- Aldershot park would be the best option once the dirty scum travelling group are not about anymore. Maybe just have some security or parking attendant at the entrance to the field to keep a look out and maybe charge to park as the person on look out/parking duties would need to be paid haha
- 31
- 32
- 33 As before
- 34 as stated above allow access onto the grass adjacent to the sports field
- 35 As above, make it multi storey
- 36 Park and ride from further areas
- 37 No
- 38 There is plenty of on street parking, but people are too lazy to walk...maybe a park and ride from somewhere?
- 39 Offer park and ride
- 40 -
- 41 Pay a small charge for parking encouraging people to use public transport
- 42 Better signs for overflow parking
- Back in the day you had a big field , before football pitches and a small Ice ring!
- 43 ,parking in the field much better use then either ice ring building or football pitches!
- 44 Use the grass area at the lido
- 45 Get planning permission to build a car park within the park or on site at lido.
- 46 Buy some of crematorium land
- 47 Multi story car park
- 48 No sorry,I'm with in walking distance or use bus or cycle
- 49 I don't know how to improve it but it does need doing. Also queuing with only 1 person in the desk is a joke!
- 50 "Park and ride
- Open up field parking"

- 51 Park and ride service  
I usually arrive early to get a parking space. In the past when I have left it has
- 52 been difficult to maneuver and get out of the car park due to cars not parking in the designated bays
- 53 As above, this question has already been asked
- 54 As above.
- 55 No
- 56 Need a park and ride system
- 57 There needs to be additional parking or a park and ride system from the town centre put in place.
- 58 I've all ready answered this
- 59 A shuttle bus to the nearest large car park.
- 60 Park and ride
- 61 Close the place be a good start
- 62 Park and ride
- 63 "Create a ticket system where people book online and when it's reached capacity people can't buy tickets hence forth not a parking issue"
- 64 Build a multi storey car park
- 65 Please see previous answers
- 66 Stewards  
I do feel sorry for residents living near to the lido. As selfish drivers restrict access to there houses and stop them leaving to go to work. Also i have witnessed emergency vehicles struggle to get through all the badly parked cars. So yes more parking is definatly needed.
- 67
- 68 Park and ride
- 69 "A bus service like park and ride  
Another bit of land the lido could rent out for additional parking "
- 70 Make the carpark bigger
- 71 "Parking on grass in the park if it is dry."
- 72 Park & ride
- 73 Expand car park into lido grounds
- 74 Directions for over flow car park
- 75 .
- 76 yes close it
- 77 See previous
- 78 "Park and ride  
Pay for parking  
Open up the back of the 3G pitches for parking or for staff parking. Lots of lifeguards so lots of staff cars"
- 79 Park and ride bus service from Aldershot town centre

- 80 Make the car park bigger
- 81 It just needs more parking spots
- 82 more spaces and more 4 disabled users
- 83 Multi store car park
- 84 See previous answers
- 85 N/a
- 86 Use the fields in the park have parking attendants to park visitors
- 87 Let people park on the green in the park charge them 3 pounds per car that way guildford road be safer as card shouldny need to use it
- 88 Yeh don't go!
- 89 Possible park and ride or more spaces. I would visit more if the parking was better
- 90 Can Aldershot park not be used
- 91 "Larger carpark  
Multi storey  
Use the tennis courts"
- 92 Have a manned access to a field for parking. You could even earn some money from it by making it a paid for 'all day rate ' £3 would be reasonable
- 93 See past comments
- 94 Multi story with solar panels as above
- 95 Extend the overflow somehow. Especially for those who want to visit the gym and indoor pool.
- 96 Send people away if they cant park problem
- 97 Build a bigger car park or even Multistorey Car park
- 98 Park and ride service
- 99 Build a multi storey
- 100 Use the huge grass area at the back of the car park which is lido land and never used - behind the 3G pitches
- 101 No
- 102 More road signs
- 103 Already answered
- 104 Park and ride from aldershot town
- 105 not really - I pretty much only go when it's overcast and unlikely to be crowded!
- 106 Bigger car park
- 107 More over flow car parking
- 108 Park and ride
- 109 "Open up the park for parking. Let peopl park on green verges.  
Open up the buildi mg behind the Lido."
- 110 Overflow in park
- 111 See above
- 112 Park and ride
- 113 No I am quite happy with the present set up for my visits.

- 114 "Park and ride, and maybe offer an incentive to use park and ride service with a percentage off entrance price.  
Or even an inclusive "lido + park and ride ticket" which may reduce queues at the entrance as well with park and riders using a fast track queue."
- 115 A park and ride scheme
- 116 No - we only like coming to the lido when it's quieter
- 117 No
- 118 Not really, it's just on very hot days it gets very busy. Maybe a park and ride bus service?  
Section off part of Aldershot park playing fields and use as more overflow parking or during school holiday use Alderwood or Park Primary school grounds both within reasonable distance from the Lido
- 119
- 120 Pay for parking
- 121 Charge or permit
- 122 Park and ride maybe or a free bus service
- 123 No
- 124 School grounds at Alderwood?
- 125 "Park and ride from the town. Free bus from the town with presentation of Lido ticket.  
Parking at local schools during busy days. Both Park and Alderwood are within walking distance. "
- 126 Free shuttle service
- 127 None
- 128 Make the overflow car park open and obvious. On sunny hot days have a dedicated traffic warden patrol the local streets. Use Connaught school parking
- 129 As before I don't visit I have to live there
- 130 Park and ride, more directions to car parks that can be used
- 131 Bigger parking area
- 132 Park and ride
- 133 Build a multi story car park on the kids car park
- 134 Bus ticket discount if you get the bus from the town, use Aldershot Park as an overflow, more signage from Alderwood school
- 135 3 hour slots
- 136 Some sort of park and ride or expanding the existing carpark  
Parking is awful at the lido most of the time the overflow car park is full as well and it is very dangerous, there have been several times someone's crashed into my car because it's been so crazy. Feel very sorry for the residents
- 137
- 138 Get resident's on your side by offering free tickets to the lido while they still park safely around the area.
- 139 Use part of Aldershot park
- 140 Park and ride
- 141 Improved signage for no parking areas, consideration for red routes, enforcement on days when it is going to be obviously busy ie sunny hot days

- 142 As previously stated
- 143 Lose some of the unused grass in Lido and make more spaces
- 144 Find a park and ride location for the lido on busy days. Make it well advertised and run a bus every 15 minutes or so?
- 145 Park and ride?
- 146 Tow and impound any vehicles parked illegally
- 147 Create a park and ride system in the town centre
- 148 Already answered ^
- 149 Allow booking at the lido to stagger visitors
- 150 Walk!
- 151 Let people park on the field at aldershot park
- 152 More parking spaces needed
- 153 No
- As mentioned in previous questions. Over spill parking on Aldershot park field
- 154 where ground conditions allow, possible small charge for the upkeep of the fields or to pay a parking steward
- 155 Already answered this question
- 156 Build a car park with more capacity?
- 157 "Offer park and ride.  
Manned parking in Aldershot Park.  
Park and ride. "
- 158 Use the park
- 159 No
- 160 As mentioned previously
- 161 N/a
- 162 Open the over flow car park!
- 163 Stop use aldershot park for lido have park and ride from town centre.
- 164 Turn some off aldershot part in to a temporary car park
- 165 Park and ride would be good, from the town centre and maybe also from Farnham town centre
- 166 Multi story car park
- 167 Build a larger car park
- 168 Park and ride from town to the lido
- 169 Some sort of park and ride from the town centre?

Q13

Responses

- 1 People need to respect the residents and the poor civil enforcement officers doing their job. I think this survey is a waste of time. Unless you can provide the council with the funds for a multi storey car park on site! The council has no money! I know as I used to work for them. They are making cuts left right and centre.
- 2 ^^^^
- 3 No
- 4 Never had a problem to park
- 5 No
- 6 No
- 7 Have tried to visit every year and never been successful in gaining entry. Parking and traffic horrendous
- 8 Miss swim lessons due to no parking
- 9 No
- 10 No
- 11 No
- 12 N/a
- 13 N/A
- 14 You've already asked this in question 7!
- 15 Traffic wardens and council should both say same not different. Guttred we had to pay outside our own home
- 16 No
- 17 I would visit lido more often if transport and parking was easier
- 18 No
- 19 More bins need to be provided for litter
- 20 No thankyou
- 21 No
- 22 No
- 23 no
- 24 Na
- 25 The residents shouldn't have to suffer because of the nice weather the grass verges should not be used as a car park maybe laying on buses from the big estate north town times etc just for the lido
- 26 I pay for my child to have swimming lessons weekly at Aldershot pool and trying to park while the lido is open is horrendous. Causing added stress to get him in to his lesson on time.
- 27 "Nope I'm done!  
Elaine age 29 :P"
- 28 No
- 29 It's just a shame that so many people are turned away after getting the children excited and preparing picnics etc.
- 30 No

- 31 I personally don't think there is a lack of parking around the site, it's just peoples inconsideration that causes the issue, not sure how you fix that!
- 32 No
- 33 Need parking wardens to stop people parking on grass verges right outside peoples houses blocking them in
- 34 No
- 35 It's a lido, make it work instead of trying other business's  
Last year I tried to warn some of the motorists regarding the possibility of them getting parking tickets if they continued to park on the grass in front of our property and they got quite abusive. The last hot day the cars were parked three deep on the grass outside out house and they were all ticketed, then when they  
36 returned to their cars we had to listen to slamming doors and swearing because they gone tickets! I would not offer my drive as this is saved for my neighbor to park on as she would normally park on the road which is impossible when the lido is at full capacity.
- 37 No
- 38 It's a shame because it puts me off visiting
- 39 No
- 40 No.
- 41 No
- 42 No
- 43 No
- 44 No
- 45 "Great value for money attraction.  
Online booking would be great.  
Better disabled faculties inc toilet and changing.  
More payment facilities/ cash desks at busy times.  
Place in the grounds to buy shop items, arm bands, rings, balls."
- 46 Please see previous comments
- 47 No
- 48 Well done to the traffic wardens handing out tickets. I bet they have made a fortune so far this season
- 49 No
- 50 No
- 51 No.
- 52 No
- 53 .
- 54 yes close it as we are fed up that live around the area
- 55 No thanks
- 56 No
- 57 No

- 58 if it's possible dedicated queue lines as people are unsure sometimes where to queue and it makes it quite dangerous in the car park to queue esp when there is small children.
- 59 no
- 60 No
- 61 How about you concentrate on the whole of Aldershot and it's leisure facilities for families. We used to have an ice rink and bowling alley both are gone and let's face it with more housing the town as a whole could do with a revamp and more affordable entertainment facilities
- 62 N/A
- 63 You could speak to alderwood school see if they will allow people to use the concrete playgrounds for poring and open up the back gate for visitors to cut across the park fields to the lido
- 64 3 tickets and I live here it's not fair on s hot day
- 65 Park and ride
- 66 See previous comments
- 67 Yes put rubbish in the bins and if cant park your car the dont go to the lido
- 68 It's a sad day when you can't by your house to take your child in or family can't visit because there no where to park
- 69 Something needs to change as very stressful for visitors and residents and regular members of Aldershot pools
- 70 Sort it out sooner rather than later
- 71 Private parking for residential by our houses only permit holders would be good
- 72 No point
- 73 This needs to be sorted out ASAP. Emergency veicals can not get through the roads
- 74 No
- 75 Cancel need to give the residents discount of dropped curbs
- 76 No
- 77 SORT IT OUT
- 78 Already done
- 79 None
- 80 The Aldershot park play area car park gets so full of lido visitors there's no room for people wanting to use the park area, I'm not sure what could be done about this but it's a joint problem.
- 81 No
- 82 No
- 83 No
- 84 It's not just the lido parking but my son has swimming lessons at the indoor pool and I have to make him walk 30 mins if it's hot and the lidos opens as can't guarantee getting a space. Maybe there needs to be spaces reserved for staff and gym/indoor pool users

- 85 There is no words to comment this poor and pathetic situation when people try to make them children happy over the weekend and then attest themselves by trying to find parking space for over an hour if lucky
- 86 I live around the corner so always walk.
- 87 Emphasis more on publuc transport
- 88 No
- 89 No
- 90 I park further away  
It's very difficult to park by my house during the lido's busiest days. I don't move my car on these days as I know I will not be able to park again and it makes life difficult to manage my 4 children. I don't have a driveway or a personal parking space to offer.
- 91
- 92 Previously stated
- 93 No
- 94 No
- 95 .
- 96 No  
I'm a member of the gym. I use it nearly every day and on a busy day it's so hard to get in. I wish they had like a set of spaces. 20 or so dedicated to short stay (no more than 2 hours) clearly posted and monitored by parking wardens so if people dump their car there for the day at the lido they get a fine. It would make it much easier for me and any of the others who use the gym on the crazy busy days
- 97
- 98 I have zero sympathy for people who get fined. They need to either take a bus, taxi, walk or park further away. Only stipulation is for people with disabilities. I don't care if you have 7 children, your poor family planning is your burden and shouldnt inconvenience anyone else.
- 99 No
- 100 Put on a ride from a central car park ffs, it's not rocket science!
- 101 No
- 102 No
- 103 Traffic wardens are doing a great
- 104 I want to park by my house.
- 105 No
- 106 N/a
- 107 No
- 108 No
- 109 We love this facility but are very aware of the parking problems.
- 110 Keep parking free
- 111 Don't penalise people that have lived in that area for 15 years, parking is the issue, tickets won't solve the main issue

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# OVERVIEW AND SCRUTINY COMMITTEE WORK PLAN

The purpose of the work plan is to plan, manage and co-ordinate the ongoing activity and progress of the Council's Overview and Scrutiny Committee. It will be updated regularly and presented to each meeting of the Committee. It will include issues that are currently being actioned as well as those that will be subject to future work.

The Committees Terms of Reference are as follows:

- to perform all overview and scrutiny functions on behalf of the Council;
- to appoint such formal sub-committees and informal task and finish groups as it considers necessary to assist it in discharging its functions;
- to prepare and approve the overview and scrutiny work programme so as to ensure that the Committee's time is effectively and efficiently utilised;
- to undertake investigations into such matters relating to the Council's functions and powers as:
  - (1) may be referred by the Council, Committees, the Cabinet, or the Leader; or
  - (2) the Committee may consider appropriate; or
  - (3) have been referred to the Committee pursuant to the "call-in" procedure set out in the Overview and Scrutiny Procedure Rules in Part 4 of this Constitution. (These can be decisions taken by the Cabinet, a Cabinet Member, key decisions taken by an officer or under joint arrangements).
- to monitor and review the performance of the Council and services against relevant performance indicators and adopted plans;

- to review and/or scrutinise decisions proposed to be made (pre-decision scrutiny) or actions taken in connection with the discharge of any of the Council's functions;
- to review existing policy and strategy with a view to securing continuous improvement in the way in which the Council's functions are exercised, having regard to a combination of economy, efficiency and effectiveness;
- to make reports and/or recommendations to the full Council and/or the Cabinet in connection with the discharge of any functions;
- to review and/or scrutinise any matter affecting the area or its inhabitants;
- to discuss initiatives put forward for consideration by individual members of the Committee and any relevant 'call-for-action' in accordance with the Overview and Scrutiny Procedure Rules set out in Part 4 of this Constitution; and
- to consider petitions referred to the Overview and Scrutiny Committee in accordance with provisions set out in the Petition Scheme set out in Part 4 of this Constitution.

#### **(A) ISSUES CURRENTLY BEING PROGRESSED BY THE OVERVIEW AND SCRUTINY COMMITTEE**

<b>ISSUE (PURPOSE OF REVIEW)</b>	<b>TASK AND FINISH GROUP (MEMBERSHIP 2019/20)</b>	<b>TIMETABLE</b>	<b>CURRENT WORK</b>	<b>STATUS</b>
To monitor the performance and activities of Registered Providers	Task and Finish Group established consisting of:  The Chairman (Cllr M.D. Smith), Vice-	2019/20	The programme for 2019/20 has been established at the meeting of the Group on 7th August, 2019 and will include: <ul style="list-style-type: none"> <li>• VIVID</li> <li>• Thames Valley</li> </ul>	Green

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ISSUE (PURPOSE OF REVIEW)	TASK AND FINISH GROUP (MEMBERSHIP 2019/20)	TIMETABLE	CURRENT WORK	STATUS
working in the Borough.	Chairman ((Cllr Mrs D.B. Bedford) Chainman of the Group)) and Cllrs T.D. Bridgeman, M.S. Choudhary, R.M. Cooper and K. Dibble.		<ul style="list-style-type: none"> <li>• Grainger</li> <li>• Mears/Plexus</li> <li>• MOD</li> </ul> <p>The first meeting has been planned for late September.</p>	
To scrutinise the performance of SERCO against the contract specification for: <ul style="list-style-type: none"> <li>• Waste collection</li> <li>• Fly tipping</li> <li>• Recycling</li> <li>• Customer interface</li> </ul>	Environmental Services Contract Task and Finish Group has been set up consisting of:  The Chairman (Cllr M.D. Smith), Vice-Chairmen (Cllr Mrs D.B. Bedford and Cllr J.B. Canty) and Cllrs Veronica Graham-Green, C.P. Grattan and Nadia Martin.	July, 2019	The recommendations of the Group were agreed at the Committee meeting on 18th July, 2019. The recommendation will be raised with the Portfolio Holder and a report back will be made in due course.	Green
To review the Council's	N/A	2019/20	The Committee was provided with an initial briefing on 1st November, 2018 where the	N/A

ISSUE (PURPOSE OF REVIEW)	TASK AND FINISH GROUP (MEMBERSHIP 2019/20)	TIMETABLE	CURRENT WORK	STATUS
<p>approach to investment in commercial properties, including an assessment of the opportunities taken and the outcomes.</p>			<p>following areas for consideration were identified:</p> <ul style="list-style-type: none"> <li>• The strategic framework for asset management/investment</li> <li>• High level aspirations</li> <li>• A list of the properties</li> <li>• Financial implications in terms of investment, IRR and projections</li> <li>• Percentage of occupation</li> <li>• Terms of leases, including the responsibilities of the owner and the lessees</li> <li>• Agents used</li> <li>• Are new tenant incentives used</li> <li>• Any benchmarking data with neighbouring or other authorities who have adopted similar strategies</li> </ul> <p>A report was presented to the Committee at its meeting in May, 2019 which set out a review of commercial property investments. An independent external review is being undertaken of the property portfolio and a report on the findings will be made to the Committee at a future meeting.</p>	

ISSUE (PURPOSE OF REVIEW)	TASK AND FINISH GROUP (MEMBERSHIP 2019/20)	TIMETABLE	CURRENT WORK	STATUS
To review the Council Tax Support Scheme	Council Tax Support Task and Finish Group established, consisting of Cllrs M.D. Smith, Mrs D.B. Bedford (Chairman of the Group), A.H. Crawford, Veronica Graham-Green, Mara Makunura and M.J. Roberts.	June 2019 – January 2020	Meetings of the Group were held on 18th June and 1st August, 2019. Consideration was given to the options going forward and it has been agreed that a report should be prepared for the Cabinet proposing that the existing scheme should be retained at present with a review planned from April 2020.	Green
Educational Improvement	A Task and Finish Group has been set up consisting of:  The Chairman (Cllr. M.D. Smith), (Vice-Chairman) Cllr. L. Jeffers (Chairman of the Group) and Cllrs. Gaynor Austin, Mara Makunura, Nadia Martin and C. Stewart.	2019/20	A meeting of the Group was held on 24th July when a presentation was provided on the context and background, 2018 attainment levels and the work being carried out by Rushmoor Council. A range of steps have been agreed to attain more data and to seek a meeting with representatives of Hampshire County Council, including the Portfolio Holder for Education, Cllr Roz Chadd.	Green

ISSUE (PURPOSE OF REVIEW)	TASK AND FINISH GROUP (MEMBERSHIP 2019/20)	TIMETABLE	CURRENT WORK	STATUS

**(B) ISSUES EARMARKED FOR SCRUTINY BUT NOT YET COMMENCED**

ISSUE	CURRENT POSITION	PROPOSED TIMETABLE
Procurement Strategy	<p>Potential area for scrutiny of the delivery of proposed outcomes set out in the strategy.</p> <p>Once the draft has been prepared the Committee will undertake some pre-decision scrutiny</p>	Draft prepared – Strategy to be presented in 2019/20

## OVERVIEW AND SCRUTINY COMMITTEE

### WORK FLOW – MAY 2019- MARCH 2020

DATE	ITEMS
11th September, 2019 (6.30pm)	<p>Aldershot Lido Car Parking Survey- Cllr Sophie Porter</p> <p>Council Tax Review task and Finish Group – Update – Cllr Diane Bedford</p> <p>Educational Improvement Task and Finish Group – Cllr Lee Jeffers</p> <p>Note: a session will be held following the formal meeting on performance management</p>
24th October, 2019	
12th December, 2019	<p>Quarter 2 Performance Monitoring</p> <p>Safer North Hampshire</p> <ul style="list-style-type: none"> <li>• Fear of crime as a result of street lights being turned off</li> <li>• Rough Sleepers Street Drinkers – Update</li> <li>• Antisocial Behaviour in parks</li> </ul> <p>Rushmoor Property Portfolio</p>
30th January, 2020	Governance Structure
26th March, 2020	<p>Quarter 3 Performance Monitoring</p> <p>Town Centre markets and Car Boot Performance Reports</p>
Potential Future Items for Committee	<p>Procurement Strategy</p> <p>Climate Change</p> <p>Workforce Report – July 2020</p> <p>Review of Rents in Council owned buildings</p> <p>Review of Grants to organisations</p> <p>Moor Road project – Update (Dec/Jan)</p>
Potential Items for Scrutiny at T&F	Income Generation

## OVERVIEW AND SCRUTINY COMMITTEE

Progress Meetings 2019/20

(Circulate the Cabinet Forward Plan, the Committee Work Plan and notes of the previous Committee meeting to each meeting of the Progress Group)

DATE	NOTES/ACTIONS	OUTCOMES
5th March, 2019	<ul style="list-style-type: none"> <li>• Cabinet Champions</li> <li>• Governance Structure</li> <li>• Educational Attainment</li> </ul>	<ul style="list-style-type: none"> <li>• The Group asked that a request for ideas for Cabinet Champion roles was made via the nominations to membership of groups form circulated to groups at the beginning of the Municipal Year.</li> <li>• The Group noted that that a root and branch review was proposed of the Constitution, a scoping paper which would be picked up at the first meeting of the Municipal Year alongside a presentation on the Governance Structure.</li> <li>• At present information was being obtained from local schools and this would be considered as part of the scoping work.</li> </ul>
3rd July, 2019	<ul style="list-style-type: none"> <li>• Governance Structure</li> <li>• Parking Issues</li> </ul>	<ul style="list-style-type: none"> <li>• It was agreed that the presentation on Governance would be postponed to a meeting later in the year.</li> <li>• Two requests from Councillors were received concerning parking issues in the Borough, these related to North Camp Town Centre and the Aldershot Lido. The item relating to North Camp and the wider parking issues would be included on the Agenda for the 18th July and the issues relating to the Lido would be raised with the Head of Operational Services</li> </ul>

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	<ul style="list-style-type: none"> <li>IT Services</li> <li>Town centre markets and car boot sales</li> </ul>	<ul style="list-style-type: none"> <li>A request was received from Cllr Sophie Porter concerning IT services, in particular the LoveRushmoorApp and the need to ensure that services were in line with the new IT Work Plan. It was noted that the Rushmoor 2020 Task and Finish Group could pick the issue up as part of their work.</li> <li>At the request of the Chairman the Committee would review the performance of the town centre markets and car boot sales as part of performance monitoring.</li> </ul>
12th August, 2019	<ul style="list-style-type: none"> <li>Aldershot Lido parking</li> <li>Task and Finish Group Update</li> <li>Format of meeting</li> </ul>	<ul style="list-style-type: none"> <li>It was agreed that a request raised by Cllr Sophie Porter to address car parking issues at the Aldershot Lido would be considered at the next meeting of the Committee</li> <li>It was agreed that the Vice Chairmen would give an update on the work of the Registered Providers and Educational Improvement Task and Finish Groups</li> <li>The meeting would consist of the above items and any regular business. Once complete a presentation would be provided on the modified performance framework and a training session on scrutiny. The meeting would start at the earlier time of 6.30pm.</li> </ul>
26th September, 2019		
29th October, 2019		
16th January, 2020		

13th February, 2020			
Items for Future Progress Meetings			