



## RUSHMOOR BOROUGH COUNCIL

# OVERVIEW AND SCRUTINY COMMITTEE

*at the Council Offices, Farnborough on  
Thursday, 21st July, 2022 at 7.00 pm*

**To:**

Cllr M.D. Smith (Chairman)  
Cllr Mrs. D.B. Bedford (Vice-Chairman)  
Cllr K. Dibble (Vice-Chairman)

Cllr A. Adeola  
Cllr Gaynor Austin  
Cllr L. Jeffers  
Cllr Prabesh KC  
Cllr Mara Makunura  
Cllr Marina Munro  
Cllr Sophie Porter  
Cllr S. Trussler

**Standing Deputy**

Cllr Jib Belbase  
Cllr Nadia Martin

Enquiries regarding this agenda should be referred to the Administrator, Adele Taylor, Democracy and Community, Tel. (01252) 398831, Email. [adele.taylor@rushmoor.gov.uk](mailto:adele.taylor@rushmoor.gov.uk).

# **A G E N D A**

1. **MINUTES OF THE PREVIOUS MEETING – (Pages 1 - 6)**

To confirm the Minutes of the Meeting held on 16th June, 2022 (copy attached).

2. **CABINET CHAMPION - ROLES AND RESPONSIBILITIES 2022/23 –**

Following the Armed Forces and Climate Action Cabinet Champions presentations in at the meeting in June, 2022, Cllr Mara Makunura, the Equalities and Diversity Champion, will explain the priorities for her role for the 2022/23 Municipal Year.

3. **CORPORATE CUSTOMER CONTACT INDICATORS –**

Following a discussion at the progress Group, to consider the current customer contact data in relation to calls to customer services, walk in arrangements and demands through other access channels.

4. **WORK PLAN – (Pages 7 - 14)**

To consider the Work Plan for the 2022/23 Municipal Year (copy attached).

## **MEETING REPRESENTATION**

Members of the public may ask to speak at the meeting on any of the items on the agenda by writing to the Committee Administrator at the Council Offices, Farnborough by 5.00 pm two working days prior to the meeting.

Applications for items to be considered for the next meeting must be received in writing to the Committee Administrator fifteen working days prior to the meeting.

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